GLOBIN ACCOUNT & DATA DELETION POLICY

Effective Date: [Effective Date] **Last Updated:** [Last Updated]

F5 STUDIO LAB LLC ("F5 Studio Lab," "Globin," "Company," "we," "our," or "us") respects your right to control your account and Personal Information.

This Account & Data Deletion Policy ("Deletion Policy") explains how users may request the deletion of their Globin account and associated information, what happens after a deletion request is submitted, and what information may be retained for a limited period when permitted or required by applicable law.

This Policy supplements the Globin Privacy Policy, Globin Terms of Service, and Financial Data Handling & AI Transparency Policy.

1. RIGHT TO DELETE YOUR ACCOUNT

You may request the deletion of your Globin Account at any time.

Deleting your Account is different from simply uninstalling the Globin application.

Uninstalling the application from your device does not automatically delete your Account or the information associated with it.

To permanently delete your Account and associated information, you must submit an Account deletion request through the deletion functionality provided within Globin or through the official support channels described in this Policy.

2. HOW TO REQUEST ACCOUNT DELETION

Depending on the version of Globin available to you, you may request Account deletion through:

Option 1 — In-App Deletion

If the functionality is available:

1. Open the Globin application.
2. Access Settings.
3. Select Account or Privacy.
4. Select Delete Account.
5. Review the deletion information presented to you.
6. Confirm your deletion request.

Option 2 — Customer Support

You may also request Account deletion by contacting:

Manager-Support@gspromastermoving.com

When submitting a deletion request, you may be required to provide sufficient information to verify that you are the Account owner.

3. IDENTITY VERIFICATION

To protect users from unauthorized deletion requests, F5 Studio Lab LLC may require reasonable verification of Account ownership before processing a deletion request.

Verification may include:

- Confirmation through the email address associated with the Account;
- Authentication through the user's existing Account;
- Other reasonable verification measures.

We will not request unnecessary sensitive information solely for purposes of verifying an Account deletion request.

4. WHAT HAPPENS AFTER YOU REQUEST DELETION

When a valid deletion request is received, your Account will enter a 30-day recovery period.

During this period:

- Your Account may be placed into a restricted or inactive state.
- You may no longer have normal access to certain Globin features.
- You may request restoration of your Account.
- Your information will generally remain available only as necessary to facilitate Account recovery and deletion processing.

The recovery period is designed to protect users from accidental or unauthorized deletion.

5. CANCELLING A DELETION REQUEST

You may request restoration of your Account during the 30-day recovery period.

If the restoration request is successfully verified and processed, the Account may be reactivated.

Once the recovery period has expired and permanent deletion has begun, restoration may no longer be possible.

F5 Studio Lab LLC does not guarantee that an Account can be restored after permanent deletion procedures have commenced.

6. PERMANENT DELETION

After the 30-day recovery period expires, F5 Studio Lab LLC will begin the permanent deletion process.

Depending on the applicable systems and technical architecture, deletion may include:

- Account profile information;
- Name and email address;
- User preferences;
- Manually entered financial information;
- Income records;
- Expense records;
- Budgets;
- Savings goals;
- Financial categories;

- Reminders;
- Shared financial information;
- Family Account information associated with the deleted Account;
- Financial information received through connected accounts;
- User-generated notes and content;
- AI interaction information associated with the Account, where applicable.

Deletion will be performed in accordance with applicable technical procedures and legal requirements.

7. CONNECTED FINANCIAL ACCOUNTS

Deleting a Globin Account may disconnect financial accounts previously connected to Globin.

However, deleting a Globin Account does not delete or modify the underlying account held with your bank or financial institution.

If you have connected an account through a third-party financial data provider, you may also need to manage the connection directly through that provider or financial institution.

F5 Studio Lab LLC does not control the data retention practices of independent third-party financial institutions or service providers.

8. DATA RETENTION AFTER ACCOUNT DELETION

Although F5 Studio Lab LLC seeks to delete Account information following the applicable deletion period, certain information may be retained for a limited period when reasonably necessary or legally required.

This may include information retained for:

- Legal compliance;
- Tax obligations;
- Fraud prevention;
- Security investigations;
- Dispute resolution;

- Enforcement of contractual rights;
- Regulatory requirements;
- Backup and disaster recovery;
- Prevention of repeated abuse;
- Protection of the security and integrity of the Services.

Where technically applicable, deleted information may remain temporarily in backup systems.

Backup copies may be retained for periods of approximately 30, 60, or 90 days, depending on the system and operational requirements.

Backup information is not intended for active use except where necessary for:

- Disaster recovery;
- Security;
- Legal compliance;
- Restoration of system integrity.

Once the applicable retention period expires, such backup information will be deleted or overwritten in accordance with the Company's retention procedures.

9. ANONYMIZED AND AGGREGATED INFORMATION

Deleting your Account does not necessarily require the deletion of information that has been irreversibly anonymized or aggregated and can no longer reasonably be associated with you.

For example, F5 Studio Lab LLC may retain aggregated information relating to:

- General application usage;
- Feature performance;
- Product trends;
- Technical performance;
- System reliability.

Such information will not be used to identify you as an individual.

10. INFORMATION REQUIRED BY LAW

Certain information may need to be retained when required by applicable law, regulation, legal process, or governmental authority.

Where legally required, F5 Studio Lab LLC may retain information for the minimum period necessary to satisfy the applicable obligation.

Where legally permitted, retained information will remain subject to appropriate security and access controls.

11. INFORMATION RELATING TO FRAUD OR SECURITY

F5 Studio Lab LLC may retain limited information after Account deletion when reasonably necessary to:

- Detect or investigate fraud;
- Prevent abuse;
- Protect users;
- Investigate security incidents;
- Enforce our Terms of Service;
- Protect the rights, property, and security of F5 Studio Lab LLC or third parties.

Such information will be retained only for as long as reasonably necessary for the applicable purpose or as required by law.

12. FAMILY ACCOUNTS

Family Accounts may involve information belonging to multiple users.

When a Family Account is deleted, the deletion of the primary Account does not necessarily mean that information belonging to another independently registered family member will be deleted.

Where applicable, each user may be required to submit their own deletion request.

Parents or legal guardians may have additional responsibilities regarding the management and deletion of information associated with minor users within a Family Account.

13. PREMIUM SUBSCRIPTIONS

Deleting your Globin Account does not necessarily constitute a refund for previously paid subscription periods.

If you purchased a Premium Subscription through:

- Apple App Store;
- Google Play Store; or
- Another third-party marketplace,

subscription billing and cancellation may be subject to the policies of that marketplace.

Users should cancel active subscriptions through the applicable subscription management platform to prevent future charges.

Account deletion may result in the loss of access to Premium features.

14. DELETING THE APP DOES NOT DELETE YOUR DATA

For clarity:

Deleting, uninstalling, or removing Globin from your device does not automatically delete your Account or Financial Information.

Your information remains subject to this Deletion Policy and the Globin Privacy Policy until you submit a valid Account deletion request or the applicable retention period expires.

15. PARTIAL DATA DELETION

Where technically supported, Globin may allow users to delete specific categories of information without deleting their entire Account.

For example, a user may be able to delete:

- Individual transactions;
- Budgets;
- Savings goals;
- Categories;
- Reminders;
- Connected financial accounts.

The availability of these controls may vary depending on the version of the Services.

Deleting individual information does not necessarily delete information stored independently by third-party providers.

16. DELETION OF AI-RELATED INFORMATION

Where applicable, information submitted to AI-powered features will be handled according to the Globin Privacy Policy and Financial Data Handling & AI Transparency Policy.

When an Account is deleted, Globin will delete AI interaction information associated with the Account in accordance with the applicable deletion procedures.

Information that has been irreversibly anonymized or incorporated into aggregated analytics may not be individually identifiable and therefore may not be capable of being deleted on an individual basis.

Where third-party AI providers are used, deletion will be handled according to the applicable technical configuration and contractual arrangements.

17. THIRD-PARTY SERVICE PROVIDERS

Globin relies on certain third-party service providers to operate the Services.

These providers may process information on behalf of F5 Studio Lab LLC.

When an Account deletion request is processed, F5 Studio Lab LLC will take commercially reasonable steps to request or facilitate deletion of applicable

information held by service providers where required by applicable law and contractual obligations.

However, independent third parties may maintain information subject to their own legal obligations, retention policies, and privacy practices.

18. DELETION TIMELINE

The following timeline generally applies:

Stage	Approximate Period	Status
Deletion Request	Day 0	Request received and verified
Recovery Period	Days 1–30	Account may potentially be restored
Permanent Deletion	After Day 30	Deletion process begins
Backup Retention	Approximately 30–90 days, where applicable	Limited retention for backup/recovery/security
Final Disposal	After applicable retention period	Data deleted or securely overwritten

Actual timelines may vary depending on:

- Technical architecture;
- Backup schedules;
- Third-party providers;
- Legal obligations;
- Security requirements.

19. DELETION REQUESTS UNDER APPLICABLE PRIVACY LAWS

Depending on your jurisdiction, you may have additional rights regarding deletion of Personal Information.

These may include rights granted under:

- The California Consumer Privacy Act (CCPA);

- The California Privacy Rights Act (CPRA);
- The General Data Protection Regulation (GDPR), where applicable;
- Other applicable federal, state, or international privacy laws.

F5 Studio Lab LLC will process qualifying requests in accordance with applicable law.

Certain legal exceptions may permit or require the Company to retain specific information.

20. REQUESTING DELETION ON BEHALF OF ANOTHER PERSON

If you are requesting deletion on behalf of another individual, including a minor, F5 Studio Lab LLC may require evidence that you are legally authorized to make the request.

For Family Accounts, parents or legal guardians may have additional rights and responsibilities regarding information associated with minors.

21. WHAT DELETION DOES NOT AFFECT

Account deletion does not:

- Delete information maintained independently by your bank;
- Delete information maintained by independent third parties;
- Cancel financial accounts held with financial institutions;
- Reverse previously completed financial transactions;
- Cancel obligations owed to third parties;
- Automatically cancel subscriptions managed outside Globin;
- Remove information that F5 Studio Lab LLC is legally required to retain.

22. SECURITY DURING THE DELETION PROCESS

F5 Studio Lab LLC will apply reasonable security measures to information during the deletion and recovery process.

Access to information undergoing deletion will remain subject to applicable access controls and security procedures.

The Company will take commercially reasonable steps to prevent unauthorized access to information during the deletion lifecycle.

23. COMPLETION OF DELETION

Where technically feasible and appropriate, F5 Studio Lab LLC may provide confirmation that an Account deletion request has been completed.

The Company may not be able to provide confirmation that every historical copy of information has been immediately removed from every backup or third-party system.

This is because deletion from distributed systems and backup infrastructure may occur according to scheduled technical processes.

24. CHANGES TO THIS POLICY

F5 Studio Lab LLC may update this Deletion Policy from time to time to reflect:

- Changes to the Services;
- Changes in technology;
- Changes in data retention practices;
- Changes in applicable law;
- Changes to third-party service providers;
- New privacy requirements.

When material changes are made, the Company will provide appropriate notice where required by applicable law.

The "Last Updated" date at the beginning of this Policy will indicate when the Policy was most recently revised.

25. CONTACT INFORMATION

For questions regarding Account deletion or Data Deletion requests, please contact:

F5 Studio Lab LLC Email: Manager-Support@gspromastermoving.com Location: Florida, United States

Users should include sufficient information to allow F5 Studio Lab LLC to identify the relevant Account without unnecessarily providing sensitive financial information.

26. RELATED POLICIES

This Deletion Policy should be read together with:

- Globin Terms of Service
- Globin Privacy Policy
- Globin Financial Data Handling & AI Transparency Policy
- Globin Security Policy
- Globin Cookie Policy

Together, these documents describe the legal, privacy, security, and data-handling framework applicable to Globin.

27. ACKNOWLEDGMENT

By using Globin, you acknowledge that:

- You may request deletion of your Account;
- Uninstalling the application does not automatically delete your Account;
- A 30-day recovery period may apply;
- Certain information may be temporarily retained for backup, security, legal, or operational purposes;
- Third-party providers may maintain information according to their own legal and contractual obligations;
- Anonymized and aggregated information may be retained;
- Account deletion does not delete information held independently by financial institutions.

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